



Language Line Use

Data Source: South East Coast Ambulance Service NHS Foundation Trust

The chart below illustrates the count and percentage use of the language line by SECAmb's Emergency Operations Centres and illustrates that the Polish was the language most frequently used with Romanian, Slovak and Russian the next most frequent and the Hakka-Chinese language being the least used.

Chart 1

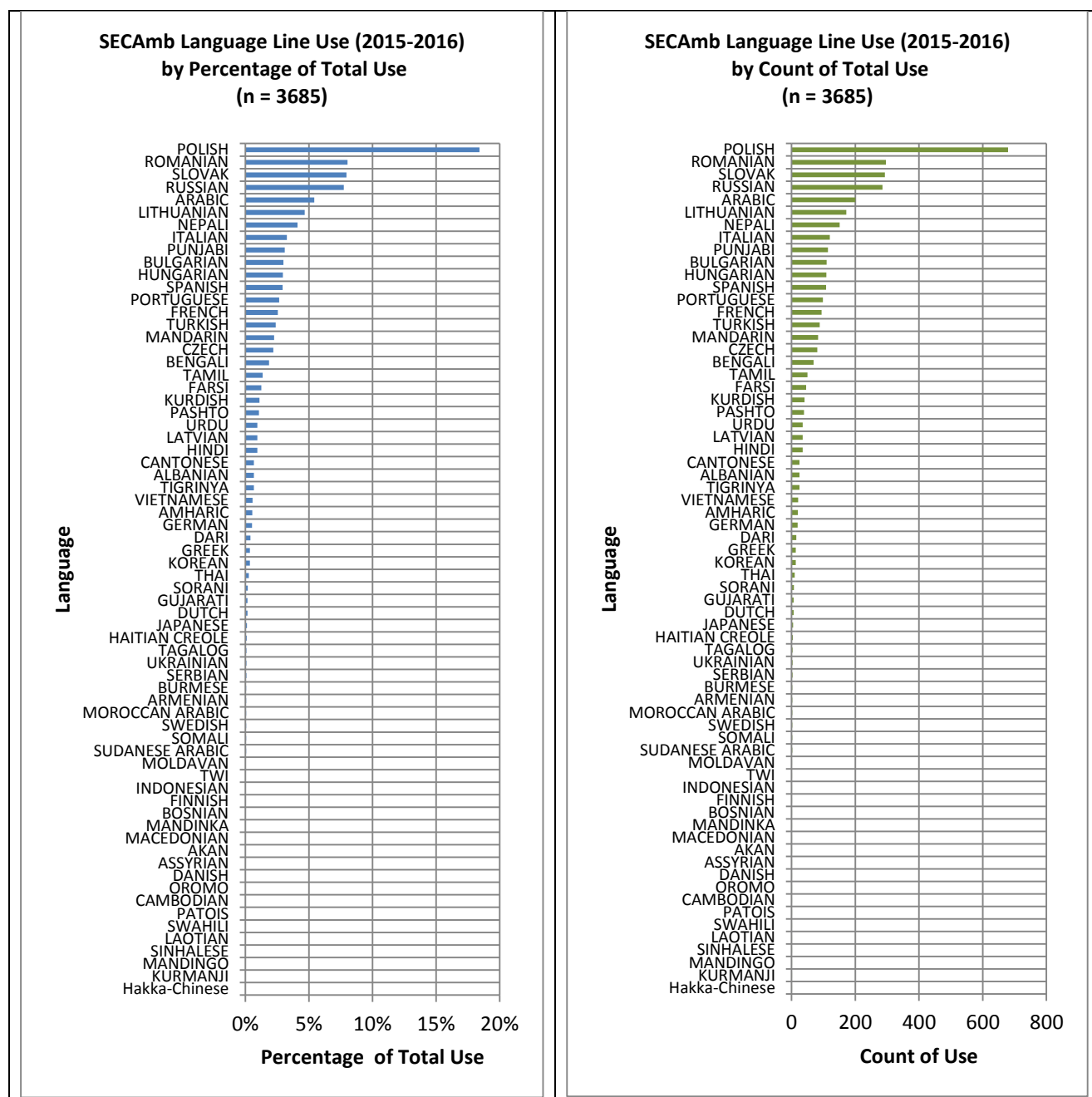




Chart 2 shows that of the top 21 most used languages, Romanian has the largest increase of use when compared with the 2013/14 period with Slovak language showing the largest decrease in use. Language line use has increased by 117% between the years 2013/14 and 2015/16.

Chart 2

